



EOS Electrical is committed to providing our clients with high quality, professional and efficient services for commercial electrical installations and maintenance, to ensure customer satisfaction as well as statutory and regulatory compliance.

Since the establishment of EOS Electrical in 2010, the company has developed its expertise in achieving and securing a strong customer focus and the enhancement of long-term sustainability and profitability.

Our Quality Policy is defined and strongly driven by the following principles and conduct:

- building mutually beneficial relationships with our clients to ensure their success;
- accomplishing our commitment for quality, cost and schedule requirements;
- enhancing the development and research of best use practices at all levels to ensure reliable risk management systems are in place;
- driving continual improvement and innovation based upon efficient business processes; and
- developing staff empowerment, competencies and accountability through training programs, to ensure a strong involvement and commitment of all staff with the company.

The management team will display leadership and dedication and accept responsibility for establishing, implementing, integrating and maintaining the quality management system, in a commitment to satisfy the requirements of the international standard ISO 9001:2015.

Through direction, communication, engagement, practical example and training, each employee will have a proper understanding of the importance of the quality management system and their responsibility in contributing to its effectiveness and direct relevance to the success of the organisation.

EOS Electrical will ensure compliance through the use of this policy, quality objectives, client and licencing requirements, performance evaluation including audit results, corrective actions and management review meetings. Annual quality objectives, that can be measured and reported on will be established at strategic and operational levels within the company, to provide a framework for setting our business goals and leading to continual improvement.

The management team will continually monitor, assess and enhance the quality management system and will be responsible for regular reporting and communication of its status and effectiveness at all levels. Equally every employee is responsible for and will be trained to perform the duties required by their specific role within the company to ensure its success.

EOS Electrical strives for excellence and through the use of these guiding principles, all of our staff will be held accountable for producing finished work that exceeds our clients' expectations and that we are justifiably proud of.

Eamonn O'Sullivan

Managing Director

Signature

03 May 2021

Date Signed